

IRS Intake Form 13614-C Clarifications

Training for Intake Specialists

Free Community Tax Service (FCTS)





Intake Form 13614-C

- Please read through this training guide to learn more about the intake form and common scenarios you will come across.
- Some questions are easy, (name, address), but many questions can be confusing
- It's your job to know what the form is asking so you can help taxpayers complete the form!

Make sure you read all the way through to find the link to the training quiz at the end!



First Page

Form 13614-C (November 2024)		li	•	/- Internal Revenue Service Quality Review Sheet						OMB Number 1545-1964					
You will need: Tax Information such as Forms \ Social Security cards or ITIN leth Picture ID (such as valid driver's	ers for all p	ersons on	your tax retui	rn		• Y	ou are respo formation.	es 1-6 of this nsible for the estions, ask	info	rmation on		urn. Provide (complete an	d accurate	
Volunteers are trained to prov	ide high o	quality ser	vice and up	hold the	highest (thical sta	ndards. To	report unet	thica	I behavio	r to the	IRS, email ı	ıs at <u>ts.vo</u> l	tax@irs.gov	
Your first name (pronouns, optional) M.I. Last name					Your date of birth Your job title										
Spouse's first name (pronouns, optional) M.I. Last name					Spouse's date of birth Spouse's job					ob title	title				
Mailing address					Apt #	City	City State						ZIP co	ode	
Your telephone number	Spor	ıse's telep	hone numb	er	Email ad	dress (opi	ional)			Did you liv	e or wo	rk in two or	more state	s in 2024	
Check if you or your spouse v	vere in 20)24:				Legall	/ blind				☐ You	ı 🔲 S	pouse	□ No	
A U.S. citizen		☐ You	☐ Spo	ouse	■ No		,	nently disal	bled		You		pouse	□ No	
In the U.S. on a visa		☐ You	☐ Spo		□ No			protection I			☐ You	ı	pouse	□ No	
A full-time student		☐ You	☐ Spo		□ No			s of any digi			☐ You	_	pouse	□ No	
If due a refund, how would you	like vour	_									like to	make your	<u> </u>		
Direct deposit		☐ Chec	k by mail				nk account					gov Direct			
 Split refund between account 	nts	☐ Other	•			☐ Set	up installm	ent agreem	nent		_	il payment t	•		
 Would you like to receive writter	commun	ications fi	rom the IRS	in a land	uage oth	er than En	alish				☐ You	. ns	pouse	□ No	
What language					J		3				_				
Would you like information on h	ow to vote	and/or h	ow to registe	er to vote	1						☐ Yes	<u> </u>	lo		
Would you, or your spouse if ma	arried filing	g jointly, li	ke \$3 to go	to the Pre	esidential	Election (ampaign F	und			☐ You	ı 🔲 S	pouse	□ No	
As of December 31, 2024, what	was your	marital st	atus												
Never Married		■ Marri	ed	If ma	rried, wei	e you mar	ried for all o	of 2024			☐ Yes	B □ N	lo		
		Did y	ou live with	your spot	use durin	any part	of the last s	six months o	of 20	24	☐ Yes	5 🔲 N	lo		
■ Divorced		Lega	lly Separate	ed but no	ot Divorc	ed					■ Wie	lowed			
Date of final decree		Date	of separate	maintena	ance decr	ee					Yea	ar of spouse	's death		
To be completed by certified	volunteer	: Can any	one else cla	im the ta	xpayer o	spouse o	n their tax r	eturn			☐ Yes		lo		
List the names below of everyor spouse) AND anyone you supp					our	Ansv	ver Yes or I	No (Y/N)		Jo	be cor	npleted by (Yes, No,		olunteer	
Name (first, last) Date of birth (mm/dd/yy)		arent, none,	Number of months lived in your home in 2024	Single or Ma as of 12/31/3 (S/M)		Resident o U.S., Cana or Mexico		Totally and permanently disabled	Issue IPPIN		provide more th 50% of	d person ha an less than	Taxpayer(s) d provided more than 50% of support for this person	Taxpayer(s) paid more than half the cost of maintaining a home for this person	
					000		000	000							
					000		000	000							
					000		000	000							
Catalog Number 52121E						www.irs.gov						Form	13614-0	(Rev. 11-2024	

- The first page consist of the taxpayer's personal information, including marital status and household (including dependents) information, which they should be able to complete mostly on their own.
- Be aware that people have varying degrees of literacy, sight difficulties and language barriers that may make it difficult for them to complete this form.
 - Take time to help anyone that asks for help or looks like they are struggling with the form.
 - You may even offer to fill it out form them, asking them the questions and recording their answers
- The tax preparer will prepare the bottom-right corner. The client should not write anything in this area!

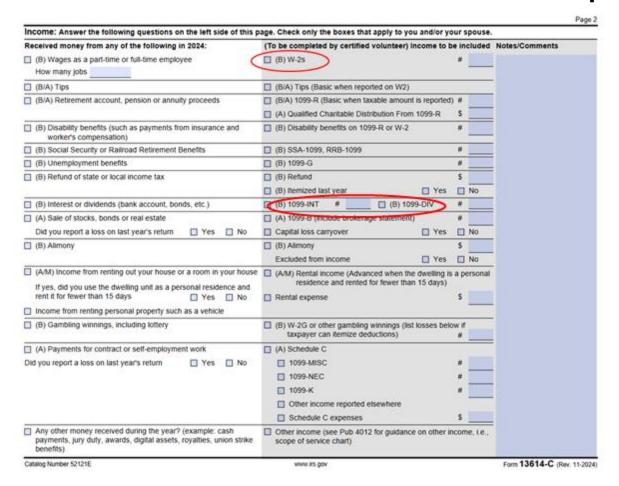


Dependents

If taxpayers have questions about dependents: Use the Dependents Tables (Copy Provided in the Site Coordinator's binder, and pages 59-66 of pub 4012)



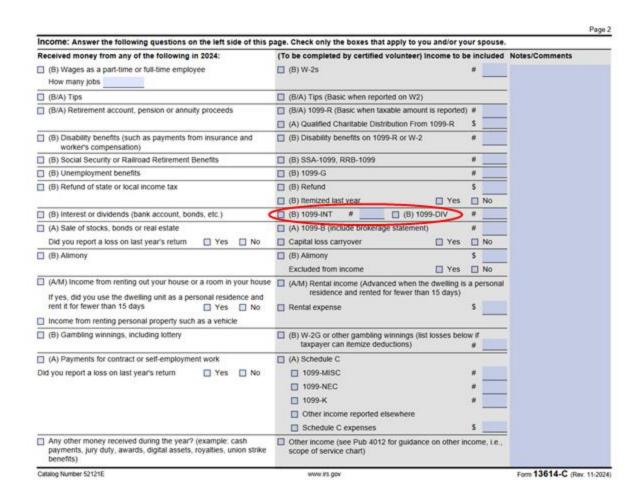
Income and Expenses



- The taxpayer will check the items on the left side that apply to them. The volunteer tax preparer will then fill out the right side, noting which documents the taxpayer has.
- In general, if a taxpayer marks yes by any line that requires a form, they should provide that form.
 - A few exceptions:
 Health care form 1095
 B or 1095 C (Employer provided health care),
 Form 1099-INT or
 1099-DIV for less than
 \$10.



Interest and Dividends



- Most people receive interest/dividends from bank accounts, but banks are not required to send out a form unless the interest is over \$10.
- They should report the income even if they did not receive a form.



Capital loss carryover

Income: Answer the following questions on the left side of this p	page. Check only the boxes that apply to you and/or you	ır spouse.	
Received money from any of the following in 2024:	(To be completed by certified volunteer) income to be	included Notes/Com	ments
(B) Wages as a part-time or full-time employee	(B) W-2s	*	
How many jobs	William Control		
(B/A) Tips	(B/A) Tips (Basic when reported on W2)	-	
(B/A) Retirement account, pension or annuity proceeds	(B/A) 1099-R (Basic when taxable amount is reported)	#	
	(A) Qualified Charitable Distribution From 1099-R	\$	
 (B) Disability benefits (such as payments from insurance and worker's compensation) 	(B) Disability benefits on 1099-R or W-2	•	
(B) Social Security or Railroad Retirement Benefits	(B) SSA-1099, RRB-1099	*	
(8) Unemployment benefits	(B) 1099-G	*	
(B) Refund of state or local income tax	(B) Refund	5	
	☐ (B) Itemized last year ☐ Yes	□ No	
(8) Interest or dividends (bank account, bonds, etc.)	☐ (B) 1099-INT	*	
(A) Sale of stocks, bonds or real estate	(A) 1099-B (include brokerage statement)	#	
Did you report a loss on last year's return	Capital loss carryover Yes	□ No	
(B) Alimony	(b) Almony	\$	
	Excluded from income	□ No	
(A/M) Income from renting out your house or a room in your house	(A/M) Rental income (Advanced when the dwelling is a	a personal	
If yes, did you use the dwelling unit as a personal residence and	residence and rented for fewer than 15 days)		
rent it for fewer than 15 days	Rental expense	5	
Income from renting personal property such as a vehicle			
(B) Gambling winnings, including lottery	 (B) W-2G or other gambling winnings (list losses below taxpayer can itemize deductions) 	#	
(A) Payments for contract or self-employment work	(A) Schedule C		
Did you report a loss on last year's return 🔲 Yes 📋 No	□ 1099-MISC	#	
	☐ 1099-NEC	#	
	□ 1099-K	*	
	☐ Other income reported elsewhere		
	☐ Schedule C expenses	5	
 Any other money received during the year? (example: cash payments, jury duty, awards, digital assets, royalties, union strike benefits) 	Other income (see Pub 4012 for guidance on other incoscope of service chart)	come, i.e.,	
Catalog Number 52121E	www.irs.gov	Form 1361	4-C

- A capital loss is when someone sells a capital asset for less than it is worth and takes a loss.
- Up to \$3,000 of that loss is tax deductible and anything over the \$3,000 can be carried over to the following year.
- If a person carried over loss from a previous year, they should check "Yes".
- The taxpayer will need to provide a copy of last year's return in order to locate the necessary information



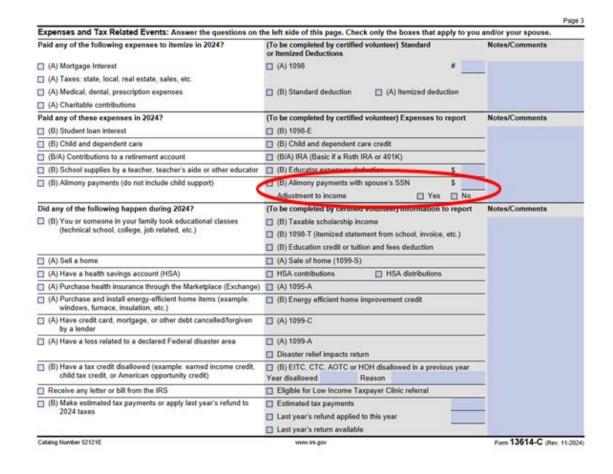
Alimony

Received money from any of the following in 2024:	(To	be completed by certified volunteer) Income	Notes/Comments		
(B) Wages as a part-time or full-time employee How many jobs		(B) W-2s			
☐ (B/A) Tips		(B/A) Tips (Basic when reported on W2)			
(B/A) Retirement account, pension or annuity proceeds		(B/A) 1099-R (Basic when taxable amount is repo	ted) #		
		(A) Qualified Charitable Distribution From 1099-F	\$		
 (B) Disability benefits (such as payments from insurance and worker's compensation) 		(B) Disability benefits on 1099-R or W-2			
(B) Social Security or Railroad Retirement Benefits		(B) SSA-1099, RRB-1099			
(8) Unemployment benefits		(B) 1099-G	. #		-0
(8) Refund of state or local income tax		(B) Refund	5	2	
		(B) Itemized last year	s E] No	
(8) Interest or dividends (bank account, bonds, etc.)		(B) 1099-INT # [] (B) 1099-DIV			
(A) Sale of stocks, bonds or real estate		(A) 1099-B (include brokerage statement)			
Did you report a loss on last year's return Yes No		Capital loss carryover	s E] No	
(8) Alimony	0	(B) Alimony	\$		
MANAGEMENT CONTROL OF THE STATE		Excluded from from Come	s E] No	
☐ (A/M) Income from renting out your house or a room in your house If yes, did you use the dwelling unit as a personal residence and rent it for fewer than 15 days ☐ Yes ☐ No		(AM) Rental income (Advanced when the dwelling residence and rented for fewer than 15 day Rental expense.		personal	
Income from renting personal property such as a vehicle					- 2
(B) Gambling winnings, including lottery		(B) W-2G or other gambling winnings (list losses taxpayer can itemize deductions)	below #		
(A) Payments for contract or self-employment work		(A) Schedule C			
Did you report a loss on last year's return Yes No		□ 1099-MISC	. #		
		☐ 1099-NEC	.#		
		□ 1099-K	*		3
		Other income reported elsewhere			
		☐ Schedule C expenses	S		
 Any other money received during the year? (example: cash payments, jury duty, awards, digital assets, royalties, union strike benefits) 		Other income (see Pub 4012 for guidance on oth scope of service chart)	er inco	me, i.e.,	
Catalog Number 52121E		www.ifs.cov			Form 13614-C

Alimony include any payments from one spouse (or exspouse) to another that are court ordered. When a taxpayer receives alimony, report it under income. When a taxpayer pays alimony, report it under expenses.



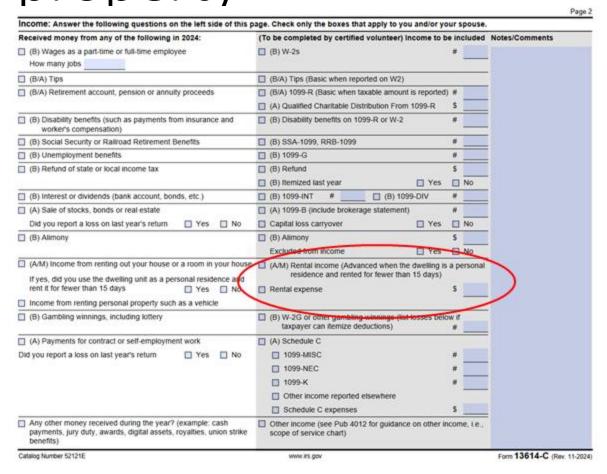
Alimony: Former spouse's SSN



They will need their former spouses' SSN for the return - if they don't have it, they will need to come back when they have it to finish the return. They can try to get a hold of the person, but we won't be able to complete their return without the SSN consult the Site Coordinator about whether they want to pair them with a preparer at this time or wait to reschedule the appointment.

> United Way of South Central Indiana

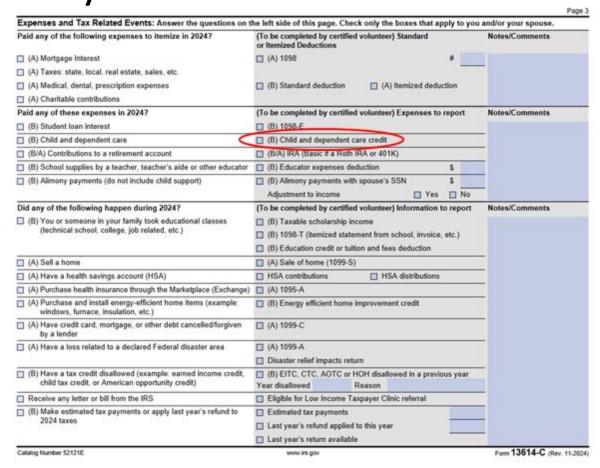
Income (or loss) from rental property



If a taxpayer checks that they received rental income, and they check "no" to the sub-question, "If yes, did you use the dwelling unit as a personal residence and rent it for fewer than 15 days", they are not eligible for free tax service since they own(ed) rental property.



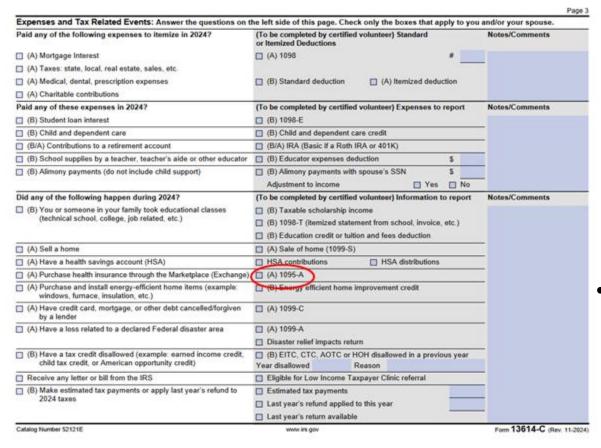
Child or dependent care, such as daycare



 They will need the care provider's name, address, their SSN, ITIN, or EIN (employer identification number) and the total amount paid for childcare in order to include this expense on the tax return.



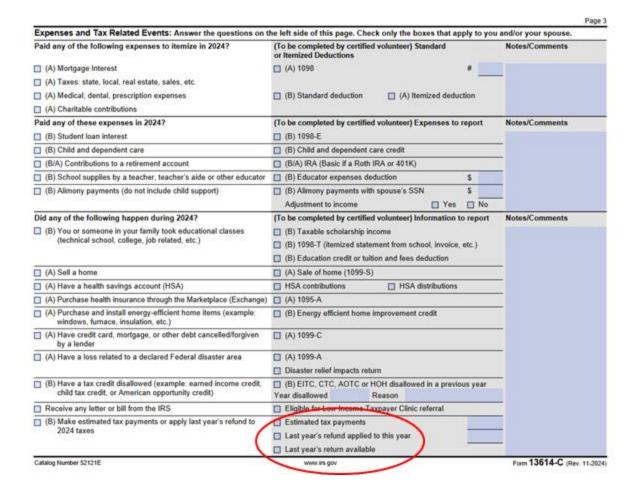
Health coverage thru the Marketplace



- If a taxpayer is enrolled in an insurance plan through the marketplace (Medicaid or insurance not provided by an employer) then they should have received (and brought with them) Form 1095-A and should check "Yes".
- Sometimes these forms are not received until late in tax season, and they are not always required- consult the Site Coordinator if they do not have their form with them.



Estimated tax payments



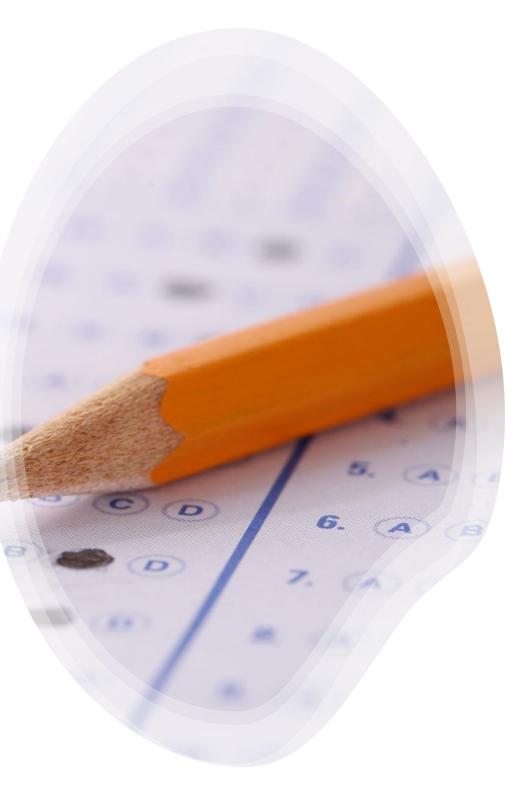
- Some taxpayers, usually selfemployed, need to pay at least 90% of the tax they will owe throughout the year through withholding or estimated tax payments.
- Estimated payments are generally made for selfemployed income, interest, dividends, rents, and alimony.
- Taxpayers are given the option to apply some or all their refund to the tax they will owe next year, however this is uncommon.

United Way of South Central Indiana

Optional Information

Optional Information						
The following information is for statistical purposes only. Your respo RS with your tax return. You are not required to answer these questi		iese	questions are not a	part of your ta	x return and are	not transmitted to the
. Would you say you can carry on a conversation in English	□ Ve	ry we	ell 🔲 Well	■ Not well	■ Not at all	Prefer not to answer
. Would you say you can read a newspaper in English	☐ Ve	ry we	ell 🔲 Well	■ Not well	■ Not at all	☐ Prefer not to answer
. Do you or any member of your household have a disability	☐ Ye	s	□ No	□ Prefer not	to answer	
. Are you or your spouse a Veteran of the U.S. Armed Forces	☐ Ye	s	□ No	☐ Prefer not	to answer	
. What is your race and/or ethnicity? Select all that apply		6. \	What is your spouse'	s race and/or et	hnicity? Select al	I that apply
American Indian or Alaska Native (for example, Navajo Nation, Black of the Blackfeet Indian Reservation of Montana, Native Village of Barrov Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.)				an Reservation o	of Montana, Nativ	vajo Nation, Blackfeet Tribe e Village of Barrow Inupiat Aztec, Maya, etc.)
Asian (for example, Chinese, Asian Indian, Filipino, Vietnamese, Korea Japanese, etc.)	ın,		Asian (for example, Japanese, etc.)	Chinese, Asian	Indian, Filipino, V	/ietnamese, Korean,
Black or African American (for example, African American, Jamaican, Nigerian, Ethiopian, Somali, etc.)	Haitian,		Black or African An Nigerian, Ethiopian,		mple, African An	nerican, Jamaican, Haitian,
Hispanic or Latino (for example, Mexican, Puerto Rican, Salvadoran, Cominican, Guatemalan, etc.)	Cuban,		Hispanic or Latino Dominican, Guatema		exican, Puerto Ri	can, Salvadoran, Cuban,
Middle Eastern or North African (for example, Lebanese, Iranian, Egy Syrian, Iraqi, Israeli, etc.)	ptian,		Middle Eastern or N Syrian, Iraqi, Israeli,		or example, Leba	nese, Iranian, Egyptian,
Native Hawaiian or Pacific Islander (for example, Native Hawaiian, Sa Chamorro, Tongan, Fijian, Marshallese, etc.)	amoan,		Native Hawaiian or Chamorro, Tongan,			ative Hawaiian, Samoan,
White (for example, English, German, Irish, Italian, Polish, Scottish, etc.	.)		White (for example,	English, Germai	n, Irish, Italian, P	olish, Scottish, etc.)
Privacy Act ar	nd Paperv	ork	Reduction Act Notic	ce		
We are asking for this information so you may participate in the IRS Volun provides IRS-certified volunteer income tax preparers to assist with basic information is 5 U.S.C. section 301 and 26 U.S.C. section 7801. The information is 5 U.S.C. section 7801. The information by disclose your return a only for purposes the IRS deems are compatible with the purpose for whice system of Record Notice (SORN) Treasury/IRS 24.030, Customer Account 7 Creasury SORN website at Treasury.gov/System of Records Notices (SOR formation the IRS volunteers may not be able to assist you with preparin	income tax mation you and return th IRS colle t Data En RNs). Prov	retui provinform ected gine (iding	rn preparation for qui vide may be disclosed mation as provided by I the records, and cor (CADE) Individual Ma this information is vo	alified individuals I to others who o 26 U.S.C. sect sistent with any aster File (IMF).	s. The IRS autho coordinate VITA/ ion 6103. All othe routine use disc You may view Tr	rity to collect this TCE staffing, outreach, and er records may be disclose losures described in the reasury/IRS SORNs on the
The Paperwork Reduction Act requires that the IRS display an OMB control 1545-1964. Also, if you have any comments regarding the time estimates internal Revenue Service, Tax Products Coordinating Committee, SE:TS:0	associated	l with	this study or sugges	tion on making t	this process simp	oler, please write to the
Catalog Number 52121E		irs.gc				Form 13614-C (Rev. 11-20)

Page 4 of the intake form asks about information for statistical purposes and is completely optional. This information is not transmitted with the taxpayer's return to the IRS, and they are not required to fill in any of this information.



Ready for the test?

Once you've completed the test, you're ready to be an intake specialist!

Click here to complete the Intake Form Training Quiz!

Good luck!

